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MONTREAL, OCTOBER 28th 2011

The Empathic Consultant

HOW EMPATHY CAN MAKE A DIFFERENCE IN YOUR PRACTICE

With Marie Miyashiro and JP Bouchard

An intimate, hands-on interactive workshop for organizational consultants and trainers who want to elevate their practice and revenues by *adding value to clients through the promise of both compassion and productivity*. A rare opportunity to deconstruct an award-winning empathy-based contract, discuss personal and contractual money beliefs, bond with kindred colleagues. Learn from the mistakes and successes of other consultants who tried it in businesses, non-profits and government agencies and leave with a renewed trust that we can talk about and implement empathy-based processes.

**EMPATHY IS THE
FIRST STEP IN
A PROCESS TO
CREATE MORE
COMPASSIONATE
CORPORATIONS
- MORE SOCIALLY
RESPONSIBLE
ORGANIZATIONS**

IN THE NEXT FIVE YEARS, YOU'LL SEE QUITE A FEW COMPANIES FOCUS ON THE EMPATHY FACTOR AND EMPATHIC COMMUNICATION TRAINING FOR EMPLOYEES BECAUSE IT WILL MAKE THEM BETTER AT FULFILLING THEIR MISSION, COLLABORATING TOGETHER AND SERVING CUSTOMER NEEDS



Marie R. Miyashiro is an internationally recognized business consultant, facilitator, writer, keynote speaker and Nonviolent Communication (NVC) practitioner, with over

28 years of experience working with Fortune 500 companies, small businesses, nonprofits, universities and government agencies throughout the U.S., as well as in Canada, Asia and India, and with clients from Japan to Indonesia.
empathyfactoratwork.com



Jean-Philippe Bouchard, MA, CRHA specialises in leadership development and workplace climate improvement. For 16 years he has trained and coached dozens

of managers of all levels on leadership, interpersonal communication (NVC), conflict management and work team performance. He supports teams and organizations in developing and putting in place a culture of collaboration. He offers all his services in English and French.
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Workshop Objectives

- Experiencing specific client-consultant processes based on empathy (contracting, negotiating money, giving feedback, etc.)
- Exploring the impact of bringing the “Integrated Clarity” model to clients
- Developing a strategy to bring more empathy into your work as a consultant

This one-day event will be facilitated in English. Small group exercises may be held in French.

Who should attend

HR and OD consultants, coaches, mediators and all who would like to help organizations get healthier

Experienced Nonviolent Communication (NVC) trainers and practitioners who would like to be more effective at bringing NVC into workplaces

LOCATION

Loft Spiralis

2063 Desjardins, #4, Montreal, Québec H1V 2H1

PRICE

275\$ / 225\$ before October 1st 2011

SUBSCRIPTION

<http://www.eventbrite.com/event/2173595282>

CONTACT INFORMATION

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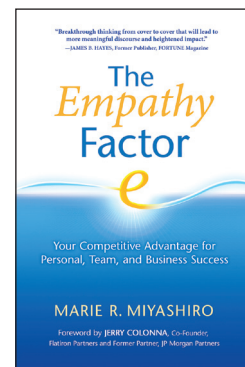
**INTEGRATED CLARITY® (IC)
ACTS AS A FRAMEWORK FOR
“UNIVERSAL ORGANIZATIONAL
NEEDS” IN THE SAME
WAY NVC FOCUSES ON
UNIVERSAL HUMAN NEEDS.
IN THIS WAY, A NEEDS-BASED
CONSCIOUSNESS UNIFIES
BOTH BUSINESS ASPECTS
AND PEOPLE ASPECTS.**



About Spiralis

Spiralis is a Montreal-based consulting firm specialized in LEADERSHIP, COMMUNICATION

and CONFLICT TRANSFORMATION. Through coaching, training and facilitation we equip people, managers, teams and organizations to create and maintain healthy relationships at work and in their personal lives.



About The Empathy Factor Book

In this cutting-edge book, award-winning communications and organizational strategist Marie Miyashiro provides

insight into the fundamental importance of human "empathic" connections in workplace systems and the significant role they play on the vitality and productivity of organizations.